

Whistleblowing and Reporting of Corruption or Misconduct

Any person who has information, evidence, or reasonable suspicion that any employee or individual acting on behalf of the Company has engaged, whether directly or indirectly, in bribery, corruption, unlawful acts, breaches of the Company's rules and regulations, or has identified deficiencies in the Company's internal control systems that may give rise to risks or damages to the Company's business operations, may lodge a report or submit comments directly to the Managing Director and Chief Executive Officer, the Audit Committee, any member of the Board of Directors, or through any of the following channels:

1. Postal Mail

Addressed to: 729/4-7 Radchadaphisek Road, Bangpongpan Subdistrict, Yannawa District, Bangkok 10120

2. Electronic Mail

- Audit Committee: auditcommittee@occ.co.th
- Internal Audit Manager: audit@occ.co.th
- Human Resources Manager: voice@occ.co.th
- Company Secretary: law@occ.co.th

3. Direct Verbal or Written Complaint submitted to:

- Internal Audit Manager, Tel. +66 (0)2-295-4545 ext. 429
- Human Resources Manager, Tel. +66 (0)2-295-4545 ext. 119
- Company Secretary, Tel. +66 (0)2-295-4545 ext. 432

4. Suggestion Box

Located on the 1st Floor of the Company premises, near the passenger elevators.

5. Chat Application

Through the Company's designated communication platforms.

All reports or complaints must be submitted in a respectful manner and should contain sufficient details, including the names of the alleged wrongdoer and the complainant, factual information regarding the misconduct, and adequate supporting evidence demonstrating such misconduct. In the event that the Company has reasonable grounds to believe that a report or complaint has been made in bad faith. If the whistleblower is an employee, an internal investigation shall be conducted, and disciplinary measures may be imposed in accordance with the Company's rules and regulations. If the whistleblower is an external party and the report causes damage to the Company, the Company reserves the right to pursue legal action against such individual.

The Company shall maintain all information received from whistleblowers or complainants in strict confidence and shall not disclose such information to any unauthorized persons, except where disclosure is necessary in the course of fact-finding, investigation, litigation, provision of testimony, or cooperation with the courts or competent government authorities under applicable laws.